iRestaurant connections
Online restaurant management system

ilmasoft

iRestaurantconnections

- Restaurant Brand Visibility
- Online Order Placement
- Digital Menu Card
- Navigation to Restaurant
- Social Media Integration

Brand Visibility

A reputed representation of the business through a practical website and mobile app is very essential for brands to stand out of the crowd. Consumers are looking online for searching and placing orders for their daily needs.

78% of consumers have a more positive view of a company if they have a customer service app. The mobile app resides in consumer mobile as a reminder of the brand and ease of contact. This app also helps in spreading words about the business through easy social media links.

The business can push promotions and latest offers to its customers.

Online Order Placement

The trend of online order placement is growing and it fascinates new customers for various reasons. The need of online order placement has become necessary in every retail business.

It facilitates customers in decision making and it also helps customers to compare value for money.

Our restaurant solutions are equipped with state of the art and secured methods of online order placement through web and mobile devices.

Let customers order food on the Go

Digital "In Restaurant" Menu Card

Our advanced restaurant solution (R-Advanced) is aimed to take the traditional process of order taking to the next level. The waiters are provided with the economical mobile tablets that perform numerous tasks and maintain all the activities on a secured server.

The food items are displayed beautifully in categories. The customers can choose dishes and their quantity. Order verification screen gives an overview of the order. The customers are also facilitated the easiest way to provide feedback about the waiter services at the time of checkout that helps keeping track of the progress.

Automate Order Processing

Our advanced restaurant solution (R-Advanced) automates the traditional order processing. As the waiter gets the order on digital menu card, the time stamped order is automatically forward to the kitchen.

Tap to Dine

Online Table Reservation

Customers can send request for reserving table on the GO. People love the ease of contacting the restaurant within the mobile application.

Waiter Services

The Restaurant Solution is aimed to enhance and automate the waiter services for the best customer experience. The chances of fraud, omitting and

E-Waiter
is waiting to serve

errors are removed beside that the customer experience is also improved.

Timestamp Based Records

The timestamp based record helps keeping track of order taking, processing, serving and checkout times. This information is then processed and presented in graphs and charts for vizualising the core operations.

Instant Reports

Reports are vital part of viewing the progress and making strategic decisions about the company's

core operations. One of countless benefits of our Advanced Restaurant Solution is daily, weekly, biweekly, monthly and yearly reports which can be accessed instantly anywhere anytime.

Specialty Visibility

Display your specialties or special offers to customer devices and tempt them to your restaurant with ease. These offers are editable any time from the web portal provided to the restaurant on the cloud.

Customized Order

Our basic and advanced solutions provide facility for customized order placement. The customer can pick and choose different levels of various spices and sauces to personalize his order.

User-friendly Administration

The app menu card can be configured for pictures or price change any time using the easy to use admin web portal on the cloud provided with our restaurant solutions. This portal can be securely accessed from anywhere at anytime.

Customized Food

Ingredients:
Salt
Oil
black peppercorns
onions
cream
parsley

Cinnamon
Pepper
Salt
Parsley

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Health Criteria Based Filters

Our advanced solution facilitates the customers so that they can choose the food items within their dietary guidelines. This is one of the many other key factors that forces users to keep the app in their devices.

Feedback and Star Rating

Feedback is an essential part for improving the products and services. Our advanced solution provides feedback and star rating facility at multiple levels.
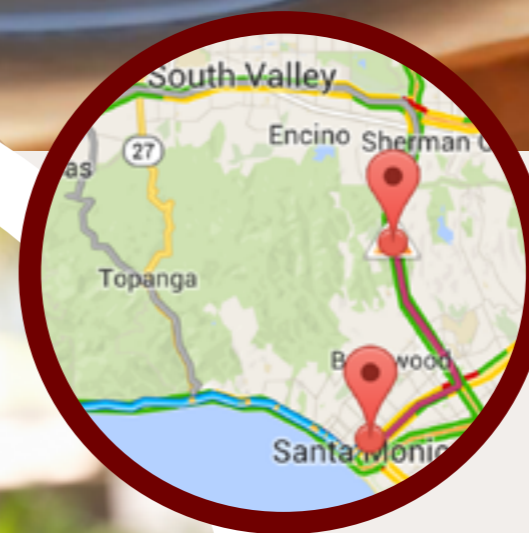In restaurant dining customers can provide feedback about individual food items and waiter services or they can simply use star ratings as feedback.

Online Complaint Management

Customer feels more satisfied if their complaint is heard. Our advanced solution is equipped with online complaint management system that gives access to customers to inform you about their experience in restaurant dining and online food orders.

Direct Dialing and Email

Through our application solutions the customer can write email to the management for the review

or any other suggestion. We are also offering direct dialing to the restaurant for order booking, table reservation any many more

Navigation to Restaurant

Our Solution has this feature in which the customer can search your restaurant. The app will help to the customer for easy navigation towards restaurant.

Social Media Integration

With our solutions you can spread your restaurant voice on social media. The customer can share their experience with their friends on the social media through restaurant app.

Market your
Restaurant
like never before

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P.O.Box 89058 Dubai
United Arab Emirates
sales@ilmasoft.com
+971-43257774

87-06 136th St. #1A Richmond Hill
NY, 11418, United States of America
+1 315 557 6166

iImasoft

www.ilmasoft.com